OUTREACH
RESCUE



MANAGEMENT, FOLLOWERSHIP, LEADERSHIP, COMMAND: SUPERVISION

Goal:

To build participants' ability to supervise others with consistency, manage team dynamics, and sustain operational delivery and welfare under pressure.

Target group:

Professionals with supervisory duties, including team leaders, project managers, shift supervisors, and department coordinators working in operational, public service, or organisational delivery roles.

Highlights:

- Offers structured methods for supervision under pressure across sectors
- Delivered by instructors with emergency and operational leadership experience
- Combines behavioural leadership, team coordination, and performance management

FORESIGHT–MFLC Supervision Course

Course length

14 hours (2 days)

Instructor

1:12

Certification

FORESIGHT–MFLC Supervision Certificate of Completion

Venue

Any Outreach Rescue training facility or client site by arrangement

Description

Designed for those with supervisory responsibility, this course equips participants with the tools to lead operational teams reliably and fairly. Drawing on real-world challenges from emergency services, clinical environments, and humanitarian work, the course introduces a structured approach to supervision in complex and high-demand contexts. Participants explore how to coordinate others effectively, manage behavioural standards, and maintain momentum without sacrificing morale or delivery. The training balances workload management, people leadership, and team culture, helping supervisors guide others with confidence and clarity even in constrained or uncertain conditions.

Compliance:

Aligned with the FORESIGHT–MFLC supervision framework, incorporating leadership standards from emergency and humanitarian sectors.

Previous knowledge:

Participants should currently hold (or be preparing for) a supervisory role. Prior completion of the FORESIGHT–MFLC Foundation course is beneficial but not mandatory.

Requirements:

Learners must be 18 or older and actively involved in supervising or coordinating staff or operations. Delegates should be open to applying learning within their own leadership context.

Progression:

Successful learners may progress to the FORESIGHT–MFLC: Direction course, which addresses strategic leadership, long-term planning, and organisational influence.

Theoretical elements:

– Behavioural supervision and performance standards
– Prioritisation, planning, and feedback under pressure
– Building psychological safety while maintaining delivery
– Recognising drift, disruption, and underperformance
– Sustaining trust, morale, and operational reliability

Practical elements:

– Live tasking, planning, and coordination simulations
– Conducting feedback and performance conversations
– Supervision role-play with peer evaluation
– Operational briefing and debriefing practice
– Reflective analysis of personal supervisory practice